

AHCCCS REMINDER: Audio Only Telehealth Changes – FQ Modifier

June 28, 2023

Dear provider,

As a reminder, effective May 12, 2023, the audio only modifier FQ will no longer be valid for any Evaluation and Management codes. During the federally declared Public Health Emergency (PHE) AHCCCS sought and received approval for a waiver to allow the use of audio only delivery of Evaluation and Management services.

When the PHE ended on May 11, 2023, the 2023 CPT guidelines will go into effect, which state that these services must be delivered face-to-face. Providers will be able to use modifier GT - Via interactive audio and video telecommunication systems for those services performed via synchronous telehealth (remote exchange of patient information through direct, real-time interaction between a physician and a patient).

All evaluation and management codes will be updated to reflect an end date of the FQ modifier effective for dates of service July 1, 2023, and after.

For additional guidance, please refer to the AHCCCS approved telehealth spreadsheet located on the AHCCCS Medical Coding Resources page: [Medical Coding Resources \(azahcccs.gov\)](https://www.azahcccs.gov/medicalcodingresources)

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