

NOTICE: Health Choice Provider Portal - New Features and Upgrades

February 24, 2023

Health Choice is streamlining your access to important information!

We have continued to make upgrades to our secure Provider Portal for our Health Choice Arizona and Health Choice Pathway lines of business.

These enhancements give YOU, the provider, greater control and more immediate acknowledgement and response times.

New Features and Upgrades include:

- **NEW FEATURE:** Dental Prior Authorization and Dental Specialty Referral Request:
 - You can now submit Dental Prior Authorization and Dental Specialty Referral requests directly through your secure portal!
- **UPGRADE:** Improved functionality and end user experience for Prior Authorization submissions.
- **UPGRADE:** Enhanced Member Eligibility search providing Coordination of Benefits.
- **UPGRADE:** Dental and Vision Claims History now provides member benefit balance.
- **UPDATE:** Medical Review Documents (reserved ONLY for approved Hospital Tax ID): Update process for file upload directly to a claim only. Pardon our dust as we continue maintenance on this feature.

Our portal is available under the Provider tab of each of our plan websites:
<https://www.healthchoiceaz.com>, <https://www.healthchoicepathway.com/>

Easy to follow portal training video(s) and Provider Education are available under the 'For Providers' section of our websites, by clicking 'Provider Education'

Are you registered for the Provider Portal? Sign-up today!

Get access to member eligibility, claim status and history, medical and pharmacy prior authorization requests and much MORE!

<https://providerportal.healthchoiceaz.com/>

Stay on the lookout for more enhanced features to come!

If you have any questions about the provider portal, please contact our Provider Portal Team at hchproviderportal@azblue.com or contact your Provider Performance Representative.

View this notice, embedded links and content specific to education-related material by visiting us online at www.HealthChoiceAZ.com under our 'For Providers' section.



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