NOTICE: Prior authorization, and Continued Stay Form for Behavioral Health Inpatient Facility (BHIF), Behavioral Health Residential Facility (BHRF), and Therapeutic Foster Care (TFC)

May 9, 2023

Dear Providers,

BCBSAZ Health Choice is committed to making the prior authorization process as efficient and streamlined as possible. Accurate and prompt medical necessity determinations depend upon the comprehensive content and the quality of medical documentation Health Choice (or its delegated entities) receives with each request.

BCBSAZ Health Choice has enhanced and revised our <u>BHIF, BHRF, TFC Prior authorization, and Continued Stay Form</u> to better capture member demographic information and additional clinical information to make medical necessity decisions. The new request form provides instructions for submission and the needed necessary supporting documentation.

The new request form becomes effective on June 1, 2023 and will be posted to our website(s).

BCBSAZ Health Choice will provide a 3-month grace period for providers to convert to the new request form. Please refer to our Provider Manual(s), Chapter 6 *Medical Authorizations and Notifications* for additional guidance.

Thank you for your continued commitment to serving our members and ensuring the provision of quality of care.

If you have any questions, please reach out to your Network Service Provider Performance Representative.

View this notice, embedded links and content specific to education-related material by visiting us online at www.HealthChoiceAZ.com under our 'For Providers' section.

