

REMINDER: Enteral Therapy Services - Aveanna

March 21, 2023

Dear Provider,

We previously made a change for our members requiring Enteral Therapy services. This change impacted **new and recurring** referrals.

Aveanna is the contracted service provider for BCBSAZ Health Choice Enteral Therapy services. Requests for Enterals and their DME (pumps, poles, syringes, bag systems, etc.) are to be directly faxed to Aveanna.

Medical records documenting the medical necessity of the request must also be provided in addition to a current, signed provider order(s)/prescription. Aveanna will process the request and forward to BCBSAZ Health Choice who will complete the review for medical necessity.

Once approved, BCBSAZ Health Choice will send the approval to Aveanna to coordinate with the requesting provider and/or member as needed to ensure delivery. Aveanna will be responsible for processing the referral and coordinating the product delivery.

Submit the request to Aveanna via fax: 1-844-754-1345

Please reach out to your Provider Performance Representative with any questions.

Thank you for the care you provide our members and for being a valued part of our network.

View this notice, embedded links and content specific to education-related material by visiting us online at www.HealthChoiceAZ.com under our 'For Providers' section.

